



ADMINISTRATIVE POLICY

Policy Title	Mail Policies & Standards
Policy Subtitle/Subject	Mail Policies and Standards
Responsible Executive(s) (RE)	Patrick Norton, Senior Vice President and Chief Operating Officer
Responsible Office(s) (RO)	Campus Services
Primary Point of Contact from RO	J Olivier Malbrough
Contact Information (email and phone)	Omalbrou@tulane.edu (504) 234-5482
Date Proposed	1/23/24
Reviewed	10/31/2024
Last Updated	10/31/2024
Effective Date	10/31/2024

☒ Permanent

☐ Temporary

1.0 WEBSITE ADDRESS FOR THIS POLICY

www.policy.tulane.edu

2.0 POLICY AND PROCEDURES

2.1 The following policies were put in place by the President's Cabinet and govern by all US mail and related activities at the university.

1. All mail addressed to the University is the property of the University and subject to the policy and procedures of the Tulane University Mail Services until such time as it is received by the intended recipient.

2. The services of University Mail Services (both campus and external mailings) are restricted to the business of Tulane University.
3. All interaction with the US Postal Service and other activity associated with the purchase or use of postage and/or postal service (postal permits, business reply, etc.) is subject to the oversight of the Tulane University Mail Services.
4. All addresses assigned by Tulane University Mail Services and must contain a campus mail code. All usage of university addresses, including return addresses, is subject to the oversight of Tulane University Mail Services.
5. All initially misdelivered mail is to be returned to Tulane University Mail Services with the required forms.
6. All mailings requiring postage must include an accurate and complete transmittal form. Mail submitted without an accurate transmittal may be delayed and/or subject to additional handling charges.
7. Any discounts, including postal discounts, achieved by the actions of Tulane University Mail Services shall accrue to the benefit of Tulane University Mail Services. At the discretion of Tulane University Mail Services, certain volume discounts may be shared with the sending departments.
8. Standards of performance and relationships with common carriers for freight and parcel shipping (FedEx, UPS, DHL, etc.) are subject to the oversight of Tulane University Mail Services.
9. Purchase and rental of Postage Meters requires Mail Services approval in addition to Material Management's purchasing policies.